

Complaints Resource List

Other NC Medical Regulatory Boards	
<p>North Carolina Acupuncture Licensing Board PO Box 10686 Raleigh, NC 27605 919-821-3008 Website: www.ncalb.com Email: pat@smvt.com</p>	<p>North Carolina Board of Licensed Clinical Mental Health Counselors PO Box 77819 Greensboro, NC 27417 844-622-3572 Website: www.ncblpc.org Email: LCMHInfo@ncblpc.org</p>
<p>North Carolina Board of Nursing PO Box 2129 Raleigh, NC 27602 919-782-3211 Website: www.ncbon.com</p>	<p>North Carolina Board of Occupational Therapy 4140 Parklake Avenue, Suite 100 Raleigh, NC 27612 919-832-1380 Website: www.ncbot.org</p>
<p>North Carolina Board of Chiropractic Examiners 9121 Anson Way, Suite 200 Raleigh, NC 27615 704-793-1342 Website: www.ncchiroboard.com Email: ncboce@ncchiroboard.com</p>	<p>North Carolina State Board of Opticians PO Box 6758 Raleigh, NC 27628-6758 919-420-1390 Website: www.ncopticiansboard.org</p>
<p>North Carolina Board of Cosmetic Art Examiners 121 Edinburgh South Drive, Suite 209 Cary, NC 27511 919-736-6123 Website: www.nccosmeticarts.com Email: nccosmo@nccosmeticarts.com</p>	<p>North Carolina Board of Optometry 521 Yopp Road, Suite 214 #444 Jacksonville, NC 28540 910-285-3160 Website: www.ncoptometry.org Email: info@ncoptometry.org</p>
<p>North Carolina State Board of Dental Examiners 2000 Perimeter Park Drive, Suite 160 Morrisville, NC 27560 919-678-8223 Website: www.ncdentalboard.org Email: info@ncdentalboard.org</p>	<p>North Carolina Board of Pharmacy 6015 Farrington Road, Suite 201 Chapel Hill, North Carolina 27517 919-246-1050 Website: www.ncbop.org</p>
<p>North Carolina Board of Barber and Electrolysis Examiners 7001 Mail Service Center Raleigh, NC 27699-7000 919-814-0640 Website: www.bbee.nc.gov Email: barbers@nc.gov or electrolysis@nc.gov</p>	<p>North Carolina Board of Physical Therapy Examiners 8300 Health Park, Suite 233 Raleigh, NC 27615 800-800-8982 or 919-490-6393 Website: www.ncptboard.org Email: PTBoard@ncptboard.org</p>
<p>North Carolina Office of Emergency Medical Services 2707 Mail Service Center Raleigh, NC 27699-2707 919-855-3935 Website: www.ncems.org Email: askoems@dhhs.nc.gov</p>	<p>North Carolina Board of Podiatry Examiners 3739 National Drive, Suite 202 Raleigh NC 27612 919-861-5583 Website: www.ncbpe.org Email: info@ncbpe.org</p>

<p>North Carolina Psychology Board 895 State Farm Road, Suite 101 Boone, NC 28607 828-262-2258 Website: www.ncpsychologyboard.org E-mail: info@ncpsychologyboard.org</p>	<p>North Carolina Social Work Certification and Licensure Board PO Box 1043 Asheboro, NC 27204 336-625-1679 Website: www.ncswboard.gov Email: jescobar@ncswboard.gov</p>
<p>North Carolina Respiratory Care Board 125 Edinburgh South Drive, Suite 100 Cary, NC 27511 919-878-5595 Website: www.ncrcb.org Email: bcroft@ncrcb.org</p>	<p>North Carolina Board of Examiners for Speech and Language Pathologists & Audiologists PO Box 16885, Greensboro, NC 27416-0885 Telephone: 336-272-1828 Website: www.ncboeslpa.org</p>

Common Issues Handled by Other Agencies	
State Agencies	
<p>State Agency Over Licensure of Health Care Facilities(Hospitals)/Agencies/Homes:</p> <p>NC DHHS Division of Health Service Regulation Complaint Intake Unit 2711 Mail Service Center Raleigh, NC 27699 1-800-624-3004 https://www2.ncdhhs.gov/dhsr/ciu/index.html</p>	<p>State agency over jails</p> <p>NC DHHS Division of Health Service Regulation Attn: Construction Section (Detention Ctr. Complaint) 2705 Mail Service Center Raleigh, NC 27699 919-855-3893 https://www2.ncdhhs.gov/dhsr/jail/index.html</p>
<p>North Carolina Consumer Protection</p> <p>Attorney General's Office Mail Service Center 9001 Raleigh, NC 27699-9001 919-716-6000 Website: www.ncdoj.gov</p>	<p>Worker's Compensation Issues</p> <p>North Carolina Industrial Commission 1240 Mail Service Center Raleigh, NC 27699-1240 800-688-8349 Website: www.ic.nc.gov Email: infospec@ic.nc.gov</p>
<p>Medicaid Fraud</p> <p>NC DHHS NC Medicaid - Division of Health Benefits 2501 Mail Service Center Raleigh, NC 27699-2501 800-662-7030 or TipLine: 877-362-8471 Website: www.medicaid.ncdhhs.gov/meetings-and-notices/ocpifraud-waste-and-abuse</p>	<p>North Carolina Bar Association Lawyer Referral Service 1-800-662-7660 or 919-677-8574 Website: https://www.ncbar.org/public-resources/lawyer-referral-service/</p>

National or Federal Resources	
<p>National Quality Certifying Agency for Hospitals: The Joint Commission Attn: Complaint Section One Renaissance Blvd. Oakbrook Terrace, IL 60181 1-800-994-6610 Website: www.jointcommission.org/GeneralPublic/Complaint/ Email: complaint@jointcommission.org</p> <p>Additionally, you may contact JCAHO (Joint Commission on the Accreditation of Healthcare Organizations) at 800-994-6610 for information on their complaint review process.</p>	<p>Discrimination Complaints Centralized Case Management Operations U.S. Department of Health and Human Services 200 Independence Avenue, S.W. Room 509F HHH Bldg. Washington, D.C. 20201 800-368-1019 Website: www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html Email: OCRComplaint@hhs.gov</p>
<p>Health Information Privacy (“HIPAA”) Information: https://www.hhs.gov/hipaa/for-individuals/index.html General Questions: https://www.hhs.gov/hipaa/index.html Complaints: https://www.hhs.gov/hipaa/filing-a-complaint/index.html Medical Record Questions - www.hhs.gov/hipaa/for-individuals/medical-records/index.html 800-368-1019</p>	<p>Medicare Fraud U.S. Office of Inspector General U.S. Department of Health and Human Services Office of Inspector General ATTN: OIG HOTLINE OPERATIONS P.O. Box 23489 Washington, DC 20026 800-447-8477 Website: https://oig.hhs.gov/fraud/report-fraud/index.asp</p>